

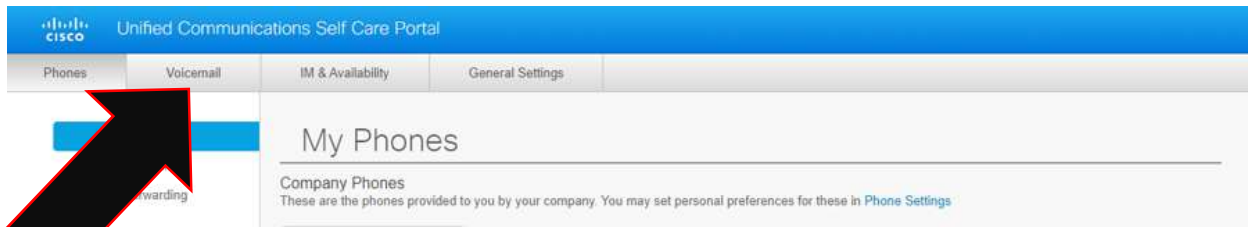
MyPhone Voicemail Pin Reset

Must be on UMB VPN

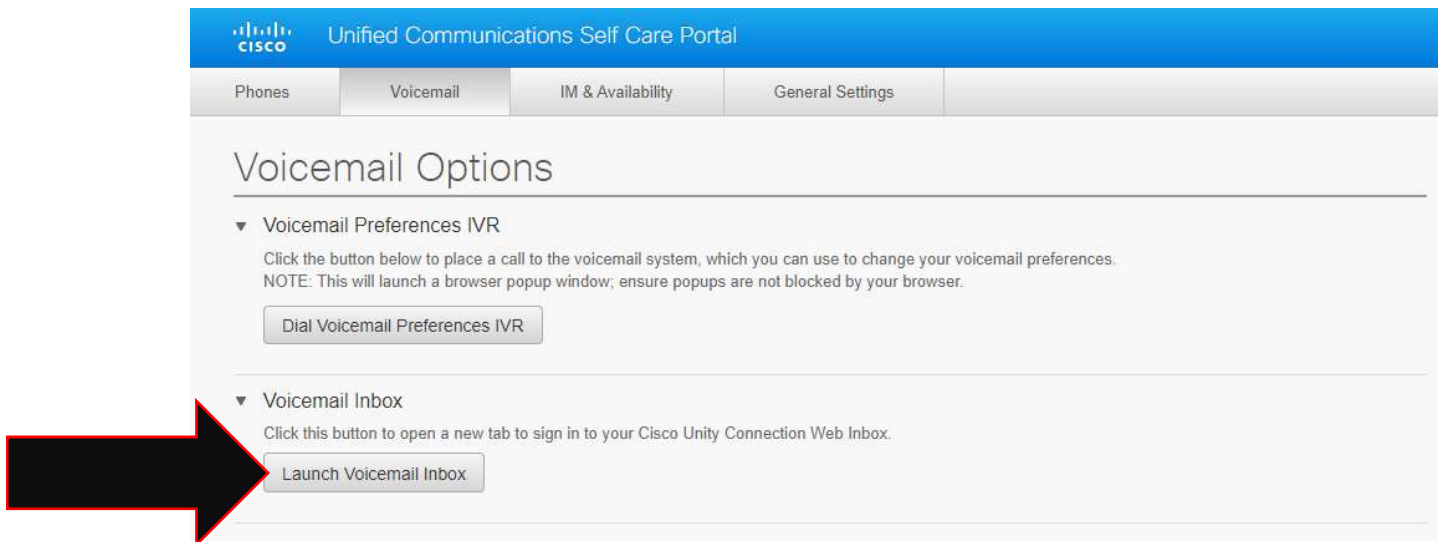
Resetting your Voicemail Password/Pin (**MUST BE A MINIMUM OF 4 DIGITS**)

Steps:

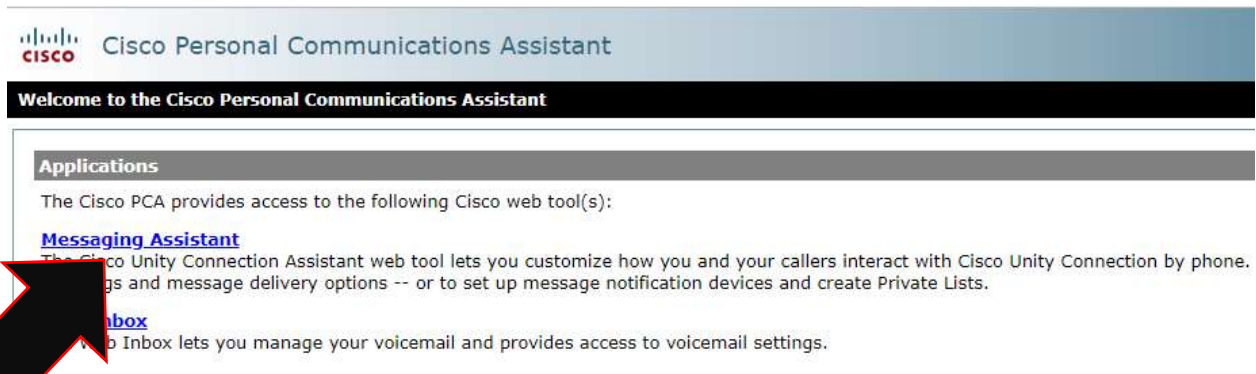
1. Log into your Myphone Portal via <https://umaryland.edu/myphone>
2. Click the Voicemail Tab



3. Under your Voicemail Options click Launch Voicemail Inbox button.



4. This will take you to a new page. Click the Messaging Assistant link.

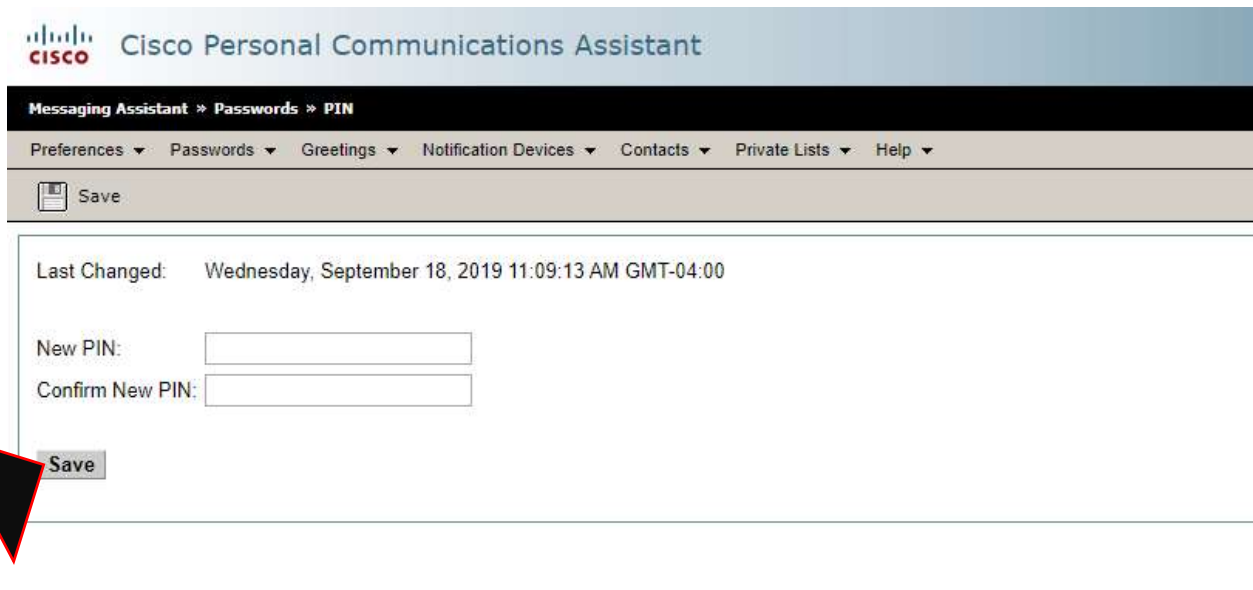


5. Under the Passwords TAB, click on Change PIN



The screenshot shows the Cisco Personal Communications Assistant interface. The breadcrumb trail is "Messaging Assistant » Preferences » Personal Options". The "Passwords" dropdown menu is open, showing options: "Change Cisco PCA Password", "Change PIN", and "External Service Accounts". A red arrow points to the "Change PIN" option. The "Save" button is visible on the left.

6. Put in your New PIN (**MUST BE MINIMUM OF 4 DIGITS**) then Confirm New PIN, then CLICK SAVE. Close browser. You have successfully changed your Voicemail box's PIN.



The screenshot shows the Cisco Personal Communications Assistant interface for changing the PIN. The breadcrumb trail is "Messaging Assistant » Passwords » PIN". The "Save" button is visible on the left. The form displays "Last Changed: Wednesday, September 18, 2019 11:09:13 AM GMT-04:00". There are two input fields: "New PIN:" and "Confirm New PIN:". A red arrow points to the "Save" button.